

## PERMANENT HOUSING & TRANSITIONAL HOUSING

**Albany Community Development Agency** homeownership assistance, budget counselling, property rehabilitation - 434-5240 - 200 Henry Johnson Blvd.

**Albany Damien Center** housing, counseling, and services for people living with or effected by HIV/AIDS 449-7119 - 728 Madison Avenue

**Albany Housing Authority** (Section 8) permanent housing and rent subsidies - 641-7500 - 200 S. Pearl St.

**Capital City Rescue Mission** - 259 South Pearl Street  
Transitional housing: 462-0459 ext. 240  
Temporary shelter: 462-0459 ext. 221

**Catholic Charities Housing Office** permanent housing 459-0183 - 41 North Main Avenue

**Cornell Cooperative Extension** assistance signing-up for HEAP, SNAP, Healthy Homes, and other public benefits 765-3500

**Families In Need Of Assistance** referral agency for housing, education, clothing, medical, and legal needs 489-3734

**Homeless and Travelers Aid Society (HATAS)** permanent housing with various supportive services 463-2124 - 138 Central Ave.  
Do not apply at DSS for this housing

**Joseph's House & Shelter** emergency shelter and support services - 272-2544

**NYS Civil Rights Bureau** for questions or complaints about housing discrimination - (212)-416-8250

**SNUG Outreach (518 SNUG)** for victims of violence and trauma, housing and service referrals - 694-9191

**Support Ministries, Inc.** housing and support services for people living with HIV/AIDS 427-2463 - 28 Delaware Terrace

**United Tenants of Albany** tenant/landlord mediation, eviction emergencies, and homelessness prevention 436-8997 - 255 Orange Street

**Veterans Housing with Albany Housing Coalition** transitional and permanent housing for veterans 465-5251 - 278 Clinton Avenue

## HOMELESS OUTREACH

**Capital District Center for Independence** for people with disabilities, independent living skills and services 459-6422 - 845 Central Ave. - Mon.-Fri. 9AM-5PM

**FOCUS Churches Breakfast** information and referral with a warm breakfast and lunch bag. Tue, Wed, Thur. 7-8:30AM - 262 State Street

**Joseph's House & Shelter** emergency and transitional housing, services, and outreach van - 272-2544

**Sheridan Hollow Drop-In Center & Safe Haven** offers showers, lockers, and housing referrals. Meals served Mon.-Fri. at 9AM and 3PM - 434-8021 - 315 Sheridan Ave.

**South Asian Resource Center** translation, immigration, and legal guidance, health insurance info, academic counseling - 813-8516 - 916 Western Avenue

**South End Community Outreach Center** clothing and household items, court advocacy, jail visitation, and furniture - 258-3861 - 91 Clinton Street

## EMPLOYMENT AND TRAINING

**Albany Community Action Partnership** career services and coaching, dress for success (women only), early childhood education, energy and housing referrals, and emergency needs - 463-3175 - 333 Sheridan Ave.

**Capital South Campus Center** High School Equivalency, ESL, and other classes for adults. Childcare offered for students only - 862-4760 - 20 Warren Street

**Capital District Educational Opportunity Center (EOC)** Employment services for students, assistance with going to college - 273-1900 - 30 North Russell Rd.

**NYS Department of Labor's One Stop Career Center** 462-7600 - 175 Central Ave. - Mon.-Fri. 8:30-5PM

**Women's Employment & Resource Center (WERC)** 242-8249 - 175 Central Ave, 3rd Floor

## CLOTHING AND STUFF

**Capital City Rescue Mission** - 95 Trinity Place  
Women: Wed, Fri. 9:30-11:30AM & 1:30-3:30PM  
Men: Tue, Thur. 9:30-11:30AM & 1:30-3:30PM

**Grassroot Givers Community Store** - free clothing, bedding, home essentials, and toys 559-5157 - 552 Washington Ave. - Tue, Th. 10AM-2PM

**Great Finds Thrift Boutique** - 449-7715  
260 Washington Ave. - Mon.-Fri. 12:00PM-5PM

**Olive Branch Thrift Shop** Third Reformed Church Albany 463-7276 - 20 Ten Eyck Ave. - Wed. 5-7PM, Sat. 10-2PM

**Sheridan Hollow Drop-In Center** (Free)  
434-8021 - 315 Sheridan Ave. - Mon, Fri. 8:30AM-3:30PM  
Tue, Wed, Thur. 9:30AM-4:30PM

**St. Andrew's Thrift Store** - 489-4747  
10 North Main Ave. - Tue: 10AM-3PM, Sat: 10AM-2PM

## FURNITURE

**Home Furnishing Program** provides furnishings in excellent condition and delivery for free 346-2444 - 603 State St. Schenectady

**Salvation Army** - 465-2416 - 452 Clinton Ave.

**St. John's/St. Ann's Outreach Center** Catholic Charities 472-9091 - 88 Fourth Ave.

**Grassroot Givers Community Store and Book Project** 559-5157 - 552 Washington Ave. - Tue, Th. 10AM-2PM

## HOTLINES + CRISIS CENTERS

**Alliance for Positive Health** for people living with HIV/AIDS - 434-4686 or (800)-201-AIDS  
927 Broadway - Mon.-Fri. 8:30AM-5PM

**Albany County Crime Victims & Sexual Violence Center** 447-7100 or 24-hr Sexual Assault Hotline 447-7716  
112 State Street, Suite #1010

**Albany County Mobile Crisis (limited hours)**  
Mobile response to psychiatric emergency or NYS CDRPC Crisis unit - 549-6500

**Catholic Charities** Basic Needs and Utility Assistance 453-6650 - 40 North Main Avenue

**Child Abuse Hotline** 1-800-342-3720

**Drug Abuse Information Hotline** 1-800-522-5353

**Equinox Domestic Violence Services** 24 hour hotline 432-7865

**National Suicide Prevention Lifeline** 24 hour hotline 1-800-273-8255

**NYS Domestic Violence Hotline** 1-800-942-6906  
TTY: 1-800-818-0656 Spanish Language: 1-800-942-6908  
TTY: 1-800-780-7660

**221 Human Services Information Line** for community services referrals dial 2-2-1, open 24/7

**911 Albany Police, Fire, Paramedics**

**Albany Police non-emergency line** 438-4000

**American Red Cross** veteran services - 458-8111

**Adult Protective Services** for human services referrals 447-7177 or NYS hotline 1-800-342-3009

**Poison Control** 1-800-222-1222 for poison and drug overdoses

## SELF HELP AND SUPPORT

**Al-Anon** - 292-0577

**Alcoholics Anonymous** - 463-0906

**Capital Area Peer Services (CAPS)** - 427-5056

**Gamblers Anonymous** 292-0414 or 800-522-4700

**In Our Own Voices** for LGBT people of color - 432-4188

**Pride Center of the Capital Region** - 462-6138

## ADDICTION SUPPORT

**The Addictions Care Center** rehabilitation and medical care for those living with addictions - 465-5470

**St. Peter's Addiction Recovery Center** 525-1303 - 315 South Manning Blvd.

## LEGAL SUPPORT

**Legal Aid Society** - 462-6765

## FOOD

**Food Pantries** - To find the pantry that serves you: call 458-1167 or visit [map.thefoodpantries.org](http://map.thefoodpantries.org)

**Albany County Department of Social Services**  
SNAP: 447-2551 - Temporary Assistance: 447-7653

**SNAP Eligibility and Application Assistance** - 689-6327

**Women, Infants, and Children Program (WIC)**  
Whitney Young Clinic - 465-9387 - 920 Lark Drive

**Home Delivered Meal Program, Albany County NY Connects** - 447-7177

# ALBANY RESOURCE GUIDE



## EMERGENCY SHELTER

**Albany County Dept. of Social Services** - For financial assistance, food stamps, Medicaid, offer of specific shelters - 447-7595 or 866-201-7399 - Offices open weekdays 8:30-4:30 - 162 Washington Ave.

*These offer a limited number of sheltered nights for singles during cold months:*

**Capital City Rescue Mission** (showers, meals, clothing) - 462-0459 - 259 South Pearl Street

**Sheridan Hollow Drop-In Center & Safe Haven** (showers, lockers, laundry) 434-8021 - 176 Sheridan Ave.

**Equinox Domestic Violence Shelter** confidential: 432-7865 - Open 24/7

**Family Promise** for families, 2 meals 650-8895 - 738 New Scotland Ave.

**Overflow Shelter of the Capital Area Council of Churches** - 462-5450- 646 State St.

All area codes are 518, unless noted

## LEGAL ASSISTANCE

**Albany County Bar Association** - 445-7691  
112 State St. #545 - Pro-bono assistance

**Capital District Legal Project** - Immigration Services - 435-1770 - 24 Aviation Road

**Crime Victims and Sexual Violence Center**  
447-7100 - 112 State Street #1010

**Lawyer Referral Service** - 463-3200

**Legal Aid Society of NENY** - 833-628-0087 or 462-6765 - Legal services, education, foreclosure, and homelessness prevention

**NYS Division of Human Rights** - 518-474-2705

**United States Committee for Refugees and Immigrants** - 459-1790 - 991 Broadway Suite 223

**Refugee and Immigrant Support Services of Emmaus** - 621-1041 - 715 Morris Street

**Empire Justice Center**  
462-6831 - 119 Washington Avenue

## RE-ENTRY SUPPORT

**TASC Treatment Alternatives for Safer Communities** - 465-1455 - 1801 6th Ave. Troy

**The Center for Law and Justice**  
427-8361 - 220 Green Street

**Trinity Alliance Inc.**  
15 Trinity Pl. 518-449-5155



ALBANY RESOURCE GUIDE

**FOCUS CHURCHES OF ALBANY**  
275 STATE STREET, ALBANY NY 12210  
(518) 443-0460 | [www.focuschurches.net](http://www.focuschurches.net)

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## MEDICAL ASSISTANCE

**Albany County Dept. of Social Services**  
447-7300 - 162 Washington Ave.

### Albany County Health D

447-4580 - 175 Green Street

**Albany Health Center** dental, eye, OB, and other medical care - 465-4771 - 220 Green Street

**American Cancer Society Hope Club**  
220-6902 - 1 Penny Lane, Latham

**Capital City Rescue Mission, Free Clinic**  
by appointment Tu., Fri. 9:30AM-3PM - 462-0459

**Capital District Psychiatric Center**  
549-6000 - 75 New Scotland Ave.

**Eddy Homecare and Visiting Nurses** - 274-6200

**Elderly Pharmaceutical Insurance (EPIC)**  
1-800-332-3742 (TTY 1-800-290-9138)

**Koinonia Primary Care**  
689-0282 - 553 Clinton Ave.

**NYS Office of Health Insurance** - 473-1134

**Child Health Plus** - 1-800-698-4543

**The Poverello Center** - 426-9428  
315 Sheridan Ave. - Only open Wednesdays  
6:30-8:30 PM - For adults without insurance

**Sheridan Hollow Drop-In Center and Wellness Clinic** - 434-8021 - 176 Sheridan Ave.  
Mon.-Fri. 9:30AM-4PM

**St. Peter's Family Health Center**  
449-0100 - 326 South Pearl St.

**Whitney M. Young, Jr. Health Services**  
465-4771 - 920 Lark Drive

## COMMUNITY MEALS

### BREAKFAST

**Daily** 6:30-7 AM 259 S. Pearl St., City Mission

**Mon.-Fri.** 9-10:30 AM 315 Sheridan Ave., Sheridan Hollow Drop-In Center

**Tue, Wed, Th.** 7-8:30 AM FOCUS Breakfast, 262 State St. Westminster Pres. Church

### LUNCH

**Daily** 11:30-12 259 S. Pearl St.

**Mon.-Fri.** 1-3 PM 315 Sheridan Ave.

**Mon.-Fri.** 12-1 PM 300 Ontario St, Salvation Army

**Tue, Sat.** 11:30-1 PM 88 Fourth Ave, St. John's St. Anne's Outreach Center

**Wed.** 11:30-12:30 PM 33 Walter Street, Sacred Heart Church

**Wed.** 12-1 PM 381 Hamilton St., First Israel AME Church

### DINNER

**Mon.-Sat.** 6:00-6:30 PM 259 S. Pearl St., City Mission

**Sun.** 4-4:30 PM

**Mon.-Fri.** 4-4:30 PM Ida Yarborough Apts., Salvation Army Mobile Canteen

**Mon.-Fri.** 4:30-5 PM Corner of Henry Johnson and Orange St., Mobile Canteen

**Mon.-Fri.** 5-6 PM 500 Clinton Ave., Mobile Canteen

**Mon.-Th.** 4-5:30 PM 498 1st Street, JC Club for kids

**Sat.+Sun.** 3-5 PM 498 1st Street, JC Club for kids